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| **Use Case** | **Priority Level** | **Justification** |
| BackUpDataBase | High | The database is essential to the system, as it will store many business data, essential to the running of the system and the business and backing it up regularly (e.g. hard disk) is crucial. This is also important to the project, as it poses time and implementation risks. |
| RestoreDataBase |  | - |
| LogIn | High | The requirement state, different levels of access must be implemented, as different users will have different roles in the system. |
| LogOut | High | The requirement state, different levels of access must be implemented, as different users will have different roles in the system. |
| ManageAccount | Medium | User account management is important, because, new user will come along and go, so it’s important to keep to data with this information |
| AddUserAccount | Medium | Without user interaction, the system will not be very useful, so adding user (and new users) is important, especially when new users come along later. |
| RemoveUserAccount | Medium | Employees might leave the job and keeping them as users if wasteful and not secure, therefore they must be deleted. |
| ChangeUserAccount | Medium | User account info might change, and so must be kept up-to-date. This is especially important when changing a user’s priority access, and roles. |
| SearchUserAccount | Low | In order to manage user account, one must search for it. This should be a trivial function. |
| AddJob | High | The system should allow for new jobs to be added to the system. This is an important for the garage, who takes in a lot of jobs, and for the users, who will complete them etc. |
| ProcessJob | Medium | The requirement specify that the Franchisee will process the jobs. |
| SearchJob | Low | Trivial function, that will search for a specific job, but will help when to find a job quicker and more efficiently. |
| RemoveJob | Medium | Once a job is completed, it must not be in the system anymore. Also, a job may be abandoned, and this must be deal with. |
| SelectFromJobList | Low | - |
| SpecifyWorkDescription | Medium | Specified by the mechanic, and important when generating invoice etc., so that he customer can see what has been done |
| AlterJobStatus | Medium | Specified by the mechanic, and important when generating invoice etc., so that he customer can see what has been done |
| AlterJobDuration | Medium | Specified by the mechanic, and important when generating invoice etc., so that he customer can see what has been done |
| SpecifySparePartsUsed | High | Specified by the mechanic, crucial for the spare parts stock, which must know and update itself accordingly. |
| SelectJob | High | A list of current jobs (pending list), important for mechanics, who will need to see the current jobs, and select them to complete. Also important for customer, as the jobs must be completed for them. |
| MonitorJobProgress | Medium | The receptionist, and the whole business, need to always be aware of the progress of a job, and act accordingly. |
| SearchForSpecificJob | Low | Trivial function, that will allow for the receptionist to monitor a job, by searching for it. Thus, its low priority. |
| ProductInvoice | High | Invoices must be created for records and for customers. This is important to the business, who needs them stored. |
| AllocateMechanic | Medium | The foreperson will need to allocate a specific mechanic for each job ,………. |
| ManageCustomerAccount | Medium | Important to manage a customer account, including altering/setting it. |
| AlterCustomerAccount | Medium | Information might need to update such as address, and this must be known to the business (e.g. to send letters to correct address). |
| FindCustomerAccount | Low | Trivial function to find a customer |
| SetCustomerAccount | High | For the purpose of the system, a customer account will need to be set (with all relevant info), to aid when sending letters, creating invoices etc. This will also help distinguish between, account holders and normal customers. |
| ConfigurePayLaterOption | Medium | Requirements state, that pay later options are available for account holders |
| ManageDiscountPlan | Medium | Requirements state, a number of discounts that are available to the customer, and its important to manage it, to ensure correct discount given to the customer. |
| SetDiscountPlan | Medium | Requirements state, a number of discounts that are available to the customer, and setting one up, is important for the customer and business, who might want to attract more customer interaction through it. |
| AlterDiscountPlan | Medium | Requirements state, a number of discounts that are available to the customer, and switching between them, is important for the customer and business, who might want to attract more customer interaction through it. |
| CalculateFlexibleDiscount | Medium | This is part of the flexible discount and will calculate the discount at the end of the month, or on demand, to ensure customer get that amount back. Doing it correctly is important to the customer, and business image. |
| AlertOnStockLevel | High | It is pointed in the requirements, that keeping track of the stock level was a problem in the old system and must be implemented more efficiently in the new one, to allow efficient run of the business. |
| AlertOnLatePayments | High | When late payments are tracked, and found, an alert needs to be triggered, so that the garage is aware. |
| TrackLatePayments | High | The old system had a black book to keep track of customers who have not payed their services, but many times this was out of data, or data lost, meaning the business lost money. Thus, in the new system its crucial that a keeping track of any late payment is recorded. This is also crucial for the success of the project. |
| PrintReminderLetter | High | The business sends different reminder letters to customers, and its important for the business to expand itself. |
| PrintLatePaymentReminderLetter | High | Like the old system, reminder letter on late payments must be created and send, so that the customer is aware, and the business when taking action if no customer response. |
| ManageSpareParts | Medium | Function to deal with managing spare parts. Similar to what the old system used to do. |
| UpdateSpareParts | Medium | Important to keep the spare parts up to data, so that appropriate action be taken when low. Not a high priority as it’s a trivial function. |
| UpdatePrice |  | Important to be able to update the price of the spare parts, so that the business sells them at the appropriate price. |
| SearchForSpareParts | Low | Trivial function, to make searching for spare parts easier. Like most of the search function, they are more of an add on, and not essential to the success of the system. |
| UpdateStock | Medium | Important to be able to update the stock, when parts are used etc. |
| OrderSpareParts | Medium | When stock below threshold, the system should order the needed parts, so that its always up to date. Important for customer, as they can always have stock available, and business who will also have this up to date stock always available. |
| CheckStockThreshold | Low | Important to be able to check what the current threshold level is. However, a trivial function, that does not bear so much weight on the system. |
| EditSparePartThreshold | Medium | Trivial, but important as, the requirements state that the appropriate user should be able to alter the threshold level, to meet the needs of the business. |
| GenerateReports | High | The requirements state that the business needs different reports, in order to run efficiently. Ensuring that they are generate correctly with the correct information can pose a project risk(time). |
| GenerateVehicleReport | High | The requirements state that the business needs different reports, in order to run efficiently. Ensuring that they are generate correctly with the correct information can pose a project risk(time). |
| GenerateAvrgReport | High | The requirements state that the business needs different reports, in order to run efficiently. Ensuring that they are generate correctly with the correct information can pose a project risk(time). |
| GenerateStockLevelReport | High | The requirements state that the business needs different reports, in order to run efficiently. Ensuring that they are generate correctly with the correct information can pose a project risk(time). |
| ViewReport | Medium | The reports should be viewable, to be checked etc. |
| PrintReport | Medium | The reports should be available for printing, to meet different needs of the business, so its important to have this function, when dealing with reports. |